

## Returned goods terms and conditions

To our regret many of our customers return machines for rebuilding, misordered spareparts, spare part for replacement etc. without covering letter – and some customers even exclude consignor information.

In order to secure a quick handling/crediting, we have made following conditions for returning:

- Goods can only be returned in accordance with agreement.
- Returned goods must always be sent on your account to our address.
- Covering papers with return number must always be sent together with the returned goods.
- Goods returned without covering papers with return number are returned on your account.
- In case of misorders we will charge you 15% when the goods are returned within 10 days. Misorders older than 10 days cannot be returned.
- Misdelliveries caused by us will not be calculated any fee.

We hope abovementioned conditions will be advantageous for both parties

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